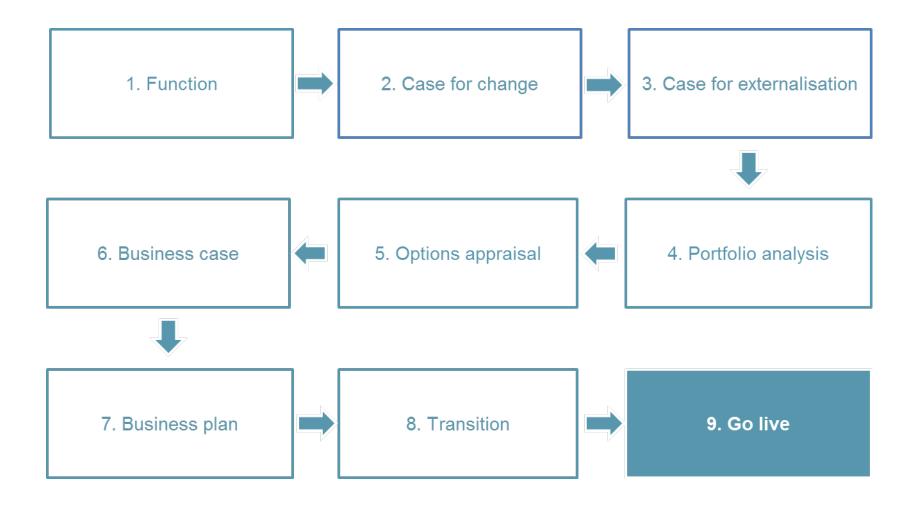


How do I spin out my service?

Mark Bandalli Managing Consultant, Mutual Ventures <u>mark@mutualventures.co.uk</u>

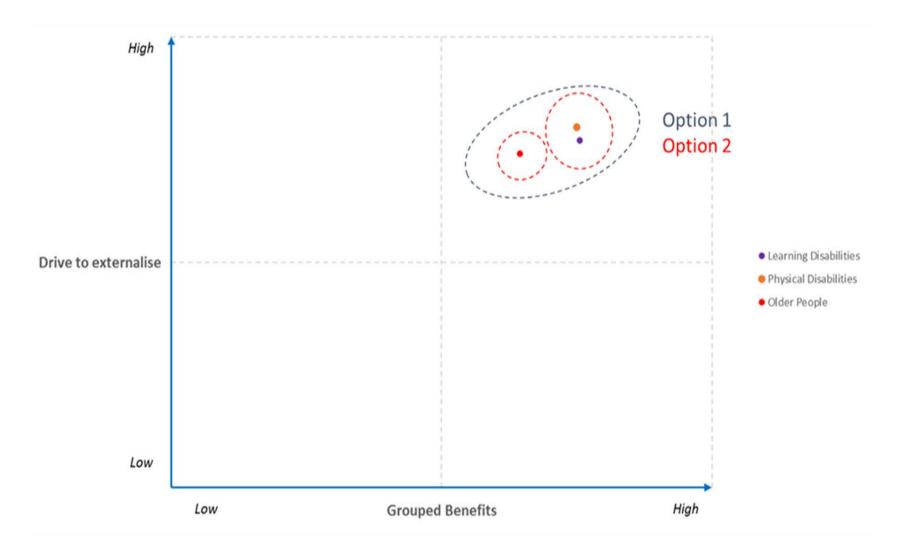


The process





Portfolio analysis





suitable option

Indicative timescales

c2 months c3-6 months c3-6 months **Options Appraisal Establishment Business planning** Transition Drivers for change Visioning Go live Asset transfer Vision and Market analysis Novation/ objectives/intended Service analysis termination of benefits **Decision Milestone 1** contracts **Decision Milestone 2** Legal Service design & form/governance Staff/pensions operating model The team transfer Ownership and Operating model governance Legal set up arrangements Comms planning Agree governance Gateway criteria and contracts **Financial modelling** Longlist/shortlist Implementation Plan Establish operating Develop model Salient issues proposition(s) and Establish Shadow/Full financial model Board Assessment criteria, scoring & rationale Identify most



Options appraisal process

Desirability

How well does each option meet the objectives and priorities of stakeholders?

Viability

Is the option economically viable and sustainable?

Feasibility

Can the option be implemented & what are the risks – can these be managed?

What is to be tested?

Identify the criteria that will be applied to each option

How important is each criterion?

Agree weighting to be applied



What do good and bad look like?

Agree scoring mechanism

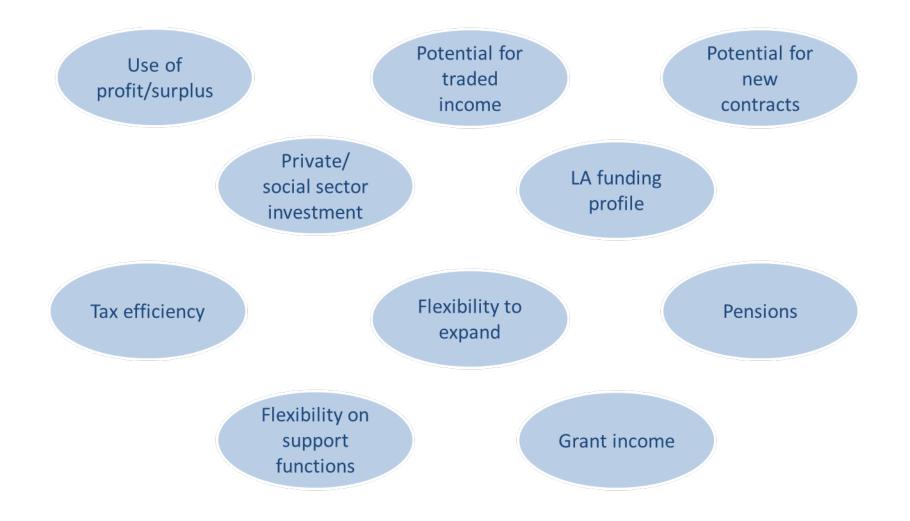
Possible criteria (function and governance/ownership)







Possible criteria (funding etc.)





Various levels of LA control

- LA representation on Board
 - **NB** Charities are required to demonstrate their independence
- Contractual relationship
- Service planning regimes
- Monitoring and review
- Asset lock



Technical considerations

- Evidence based growth strategy
- Operating model reflects growth strategy and savings requirements
- Asset transfer (including transfer of book stock, buildings, equipment etc)
- Liabilities (redundancy, pensions, maintenance etc.)
- State Aid
- VAT
- TUPE & pensions
- Transition funding
- Transfer of existing surpluses/start up funding
- Business support services & potential stranded costs to the LA
- Procurement/commissioning process



Critical success factors

- Form' follows 'function'
- Staff & elected member engagement
- Understand that work involved is often 'on top of the day job'
- Process requires significant involvement from corporate centre
- Development of clear service specification by LA
- Ensure fair transfer of risk don't set the new service up to fail
- Financial model to be informed by prudent assumptions
- Undertake sensitivity analysis to test performance should the underlying assumptions vary
- Requirement to demonstrate ability to diversify income streams/reduce dependence on LA contract



Why do ADMs fail?

- Business case, but no business plan
- Set up with no real buy-in from staff
- Doing 'more of the same' overreliance on a single contract & not being commercially focussed
- Lack of commercial acumen & market analysis
- Unfair transfer of risk
- Assumptions used to underpin ADM prove to be incorrect:
 - Overestimating income/demand
 - Underestimating costs & VAT
 - Underestimating the cost of borrowing
 - Cash flow, particularly during year 1
 - Overestimated efficiencies, including reducing sickness absence
- Change in commissioner intentions



ADM toolkit for libraries

- Designed to help you consider objectively whether an alternative delivery model is right for your library service
- Funded by DCMS and supported through the Libraries Taskforce
- Combines technical expertise with lessons learnt from the 4 libraries mutuals
- www.gov.uk/government/publications/libraries-alternative-delivery-modelstoolkit

